I've been casually following this case since it started and
in the process have almost completely changed my opinion of
Microsoft and what the government should do about their
monopoly. I've been a long-time user of Microsoft products
at home and at work (I'm an Information Technology
specialist for a medium sized software company).

I generally find their software pretty good and my first
reaction to the anti-trust case was to wonder why people
picked on Microsoft so much. I figured that the other
companies were sore losers that just couldn't compete.
After reading countless articles about their dirty tactics
and having experiencing one too many incidents in which
Microsoft's strong-arming has affected me and my ability to
do my job, at this point I almost feel like no punishment
would be too strong. A couple steps that seem entirely
justified:

1) Split them up. Make Windows separate from Office and
from developer tools.
2) Force them hand over office file formats to a standards
body and severly fine them if they try to "embrace and
extend" these standards as they have in the past.
3) Force them to stop developing web browsers.

Just do something that will hurt them, force greater
competition and allow more standards to be created and
followed in the technology field. I strongly feel that
Microsoft is just too powerful and if something isn't done,
they will hurt far more than help the company I work for and
other businesses in the U.S. Keep in mind that these
comments are coming from someone who relies on and basically
likes Windows and other products that Microsoft makes.

Thanks for your time.

Sincerely,
Greg Watson
greg@thewatsons.info